

Atlanta Eye Consultants Policy and Procedures

Our Doctors- Our medical doctors are Ophthalmologists (eye physicians and surgeons) who are trained to provide you with the most sophisticated eye care available. This includes diagnosis of disease of the eye which is primary to the eye itself, as well as those disorders that affect the eye as part of another disease process such as diabetes, arthritis or hypertension.

Refractions- Refractions (determining the power for eye glasses and contact lenses) are necessary to determine the health of the eye, and unfortunately are not covered by most major medical insurance plans. There is a \$35.00 fee for this service.

Payment Arrangements- All fees for service are due and payable at the time of service. Co-payments less than \$10.00 must be paid in cash only. There is a \$35.00 fee assessed for any checks that may be returned by the bank. We will file your insurance if the company has indicated that our examinations will be covered.

Prescription and Refills and Forms- Please give us as much time as possible to call in prescription refills. About 24 hours should be fine, provided we have all of the information including your pharmacy number. Insurance and disability forms are a fact of life and take a little longer. We will try to have them for you in 72 hours.

Retinal and vitreous examinations-are a special service provided in only the most specialized offices. Please be aware that his meticulous evaluation require sophisticated testing, some of which takes more time than the usual eye examination. Your eyes must be dilated to obtain this information. You may experience blurred vision for near task for four to six hours after examination. Distance and driving vision are usually not affected by dilation.

Please let us know how we are doing by leaving an evaluation at "Contact Us" tab on our website. Thank You!